



## Frimley Health Epic Electronic Patient Record launches 11 June 2022 It's time to request your EpicCare Link account

EpicCare Link is our new and secure online portal giving GPs real-time clinical information about patients they have referred to Frimley Health. Its introduction is part of the launch of Epic EPR, our new electronic patient record system.



GPs can use EpicCare Link to drill into clinical visits that occur at the Trust to view discharge summaries, medication changes, notes, results and more.

**To request an account,** visit the Frimley Health GP Centre webpage and read our signing up instructions and PDF guide to getting started: <u>Epic EPR at Frimley Health | NHS Frimley Health Foundation Trust</u> (fhft.nhs.uk).

EpicCare Link launches on 11 June 2022. Register now to start using your account from this date.

- GP Practices that register an interest by Friday 20 May will receive their account login on Saturday 11 June.
- Requests received after 20 May will be actioned after 11 June and could take a little
  while to process, so we recommend registering early to take advantage of this great new
  system as soon as it's available.
- Once we have received your site registration request, an information sharing agreement will be sent to your GP practice Caldicott Guardian/DPO to sign electronically.
- Upon the return of a signed information sharing agreement, the named administrators in the GP practice will be contacted to let them know they can start to complete registration for users at their practice.
- Usernames will be created by the Frimley Health Epic EPR team to be sent to each organisations' named administrators who will need to confirm and validate users in the practice before they can access EpicCare Link.
- User guides will then be sent, including how to validate accounts at first log In.

## Where to get help

If you have any questions or issues with the registration process, please email: <a href="mailto:fhft.gpcommunications@nhs.net">fhft.gpcommunications@nhs.net</a>

## Further support and next steps

We will provide further information about how to access and navigate EpicCare Link and how patients will sign up to MyFrimleyHealth Record as we prepare for Epic go live. If you have any questions, please email the EPR team at <a href="mailto:fhft.epr@nhs.net">fhft.epr@nhs.net</a>. For further information on Epic please visit the FHFT website.