Feeling unwell?



Clinical Commissioning Group

HELP YOU

KNOW WHAT TO DO

Know where to go



Care at home

Be prepared to care for yourself with medicines at hand and plenty of rest

- cough or cold
- upset stomach
- pain or headache
- cuts and grazes
- sore throat (but if for two weeks or more contact your GP)

For health advice, visit www.nhs.uk



Pharmacist

Ask for advice on ailments, medicines and healthier living

- queries about medication dosage, type or suitability plus urgent requests or if related to hospital discharge
- repeat prescription
- sore eyes (but if persists go to optician)
- runny nose
- diarrhoea
- bite or sting

111

Call NHS 111 or go online at 111.nhs.uk

When the situation is not lifethreatening

- if you think you need to go to hospital
- if you don't know the most suitable place to go or call
- if you don't have a GP to call or if your GP practice is closed
- if you need advice or reassurance about what to do

Available 24 hours a day, every day



GP practice

Use patient access online or make an appointment if an illness or injury won't go away

- repeat prescription such as for back ache, the pill, etc
- urgent skin problem such as a rash that is spreading
- ear pain
- back ache

Additional evenings and weekend appointments bookable through your GP Practice



Same day urgent care

Visit for

- minor injuries such as sprains and suspected broken bones
- illness when your GP practice is unavailable

Locally, you can be seen in Maidenhead SL6 6DU Slough SL1 2BJ Bracknell RG12 9RT

See www.nhs.uk for x-ray availability and opening times



Emergency department or call 999

Only for very serious or life-threatening situations

If you are unsure, call NHS 111 or go on-line at 111.nhs.uk



Mental health

Aged between
11 -19 years old?
Visit KOOTH.com for free,
anonymous and confidential
online counselling and
emotional well-being
support service.

If you are over 18 and need urgent support call NHS 111 who will direct you accordingly.

Call **0300 365 2000** to make a self-referral to Talking therapies.

Call the Common Point of Entry on **0300 365 0300** if your concern is more urgent.

If you need someone to talk to, call the Samaritans free on **116 123** (24 hours a day, 365 days a year).

In an emergency, or if someone is in immediate danger, call **999** straight away.

Average cost to NHS

... of being seen

£15

... of a call

£16

... of being seen

£36

... of being seen

£37

... of being seen

£111

... of an ambulance

£235

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